



IMMIGRATION LEGAL SERVICES

A program of Catholic Charities Eastern Washington

Frequently Asked Questions (FAQ)

This flyer provides general information only and is not legal advice. For personalized assistance, please consult with an immigration legal representative. To access this service, please fill out the “APPLY FOR SERVICES” form on our website at : <https://www.cceasternwa.org/legal-services> or call us at 509-455-4967. If you call please note it can take up to 2-3 weeks to return your call. We recommend using our online form.*

Common Questions and Resources

What are my rights as an immigrant?

- Learn how to protect yourself and your family by visiting the [WAISN Know Your Rights Resources](#).
- <https://waisn.org/kyrice/>

If ICE shows up at my house without a warrant, do I need to answer questions?

- No, you do not have to answer questions or divulge any information. You have a right to remain silent and stay in your house or vehicle

Does ICE always wear identifying uniforms?

- No, sometimes they can be in plain clothes. No matter what they are wearing you have the right to remain silent

What if a stranger approaches me and starts asking me personal questions about my background?

- It is best to not share personal information with someone who you do not know

How can I check the status of my immigration case?

- Use the [USCIS Case Status Checker](#) to track your case online.
- <https://egov.uscis.gov/>

How can I find information about my immigration court hearing?

- Look up your hearing details on the [EOIR Automated Case Information System](#).
- <https://acis.eoir.justice.gov/en/>

How long will it take for my application to process?

- Check current processing times for your application or petition at [USCIS Processing Times](#).
- <https://egov.uscis.gov/processing-times/>

Where can I get my medical exam done for immigration purposes?

- Find a designated civil surgeon near you at [Find a Civil Surgeon](#).
- <https://www.uscis.gov/tools/find-a-civil-surgeon>

How do I renew my Refugee Employment Authorization Document (EAD)?

- Use these resources to help renew your EAD:
 - [DOJ Guidance](#)
 - <https://www.justice.gov/crt/page/file/1132391/dl>
 - [USCIS Guide](#)
 - <https://www.uscis.gov/sites/default/files/document/guides/D2en.pdf>
 - [GPO Resource](#)

- <https://www.govinfo.gov/content/pkg/GOVPUB-J-PURL-gpo105586/pdf/GOVPUB-J-PURL-gpo105586.pdf>

How can I practice for the naturalization civics test?

- Study using the official [100 Civics Questions and Answers](#).
- <https://www.uscis.gov/sites/default/files/document/questions-and-answers/100q.pdf>

What do I do if I face deportation?

- Call the WAISN Deportation Hotline at **1-844-724-3737** (Monday – Friday, 8 AM – 6 PM) for immediate assistance.

How do I notify USCIS of a change of address?

- Notify USCIS within 10 days of moving. You can:
 - Use your [USCIS online account](#)
 - <https://my.uscis.gov/>
 - Submit Form AR-11: [Change of Address Form](#)
 - <https://www.uscis.gov/sites/default/files/document/forms/ar-11.pdf>

How can I request a change of venue for my court hearing?

- Access the [Change of Venue Packet](#) for instructions and forms.
- <https://help.asylumadvocacy.org/wp-content/uploads/2022/04/2022.04.26-English-Change-of-Venue-Full-Packet.pdf>

Where can I log into my USCIS online account?

- Manage your applications and updates at the [USCIS Online Account](#).
- <https://my.uscis.gov/>

What can I do to provide care for my child/children if I am detained or removed?

- You can complete the forms found on this website and keep them with a safe person.
<https://static1.squarespace.com/static/533dcf7ce4b0f92a7a64292e/t/62abfd6fc08b1e15c2f98953/1655438703925/Intention+of+Parents+English.pdf>

For additional questions or assistance, please contact Catholic Charities Immigration Legal Services.