

# HELP YOUR NEIGHBOR. HELP YOUR BOTTOM LINE.



## A Business-Friendly Way to Help your Neighbors

You don't just run a business – you provide a critical service to our community. Your neighbors rely on your business as part of daily life in your community. And when they fall on hard times, they still need to access the services you provide. Our emergency voucher system offers a business-friendly way for you to help neighbors who can't pay for your services.

### How does the voucher system work?

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Our region's Catholic Charities funds emergency assistance in our community that we administer. When someone comes to us for help, we verify their need and write them a voucher for the requested assistance. When a customer brings you a voucher, provide your service as you would to any customer paying with cash. Invoice Catholic Charities with the voucher copy.

### Why should I participate?

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By joining our voucher network, you get more customers. If you participate, your neighbors who don't have money to pay for your services can still give you their business – it's just Catholic Charities that's paying. Joining is a business-friendly way to support your community. But this isn't charity or volunteering – it's business as usual for you!

### How do I know I will get paid timely?

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Our organization will only write vouchers if we have funds available, so every voucher can be honored immediately upon receipt of your invoice.

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- Never provide a service unless the patron has a signed voucher. We will always provide a voucher in advance.
  - Never exchange cash for a voucher. We verify each person's need before writing a voucher to ensure they get the help they're looking for.
  - Never accept a voucher if the name doesn't match the patron's name. We want to ensure the help is going where it's intended.
  - Never give the top copy of the voucher back to the customer - you need to return it to us with your invoice.