

2021

Report to the Community



Catholic Charities
EASTERN WASHINGTON



Gonzaga Family Haven

A Letter from the President & CEO



Catholic Charities opened its doors to serve the poor and vulnerable members of our community 110 years ago. Women in parishes throughout the Diocese saw needs that could not be filled by working alone. Instead, they worked together to form this incredible organization that serves over 60,000 people each year. The word “catholic” means all-inclusive. We serve anyone who reaches out to us for help, without precondition. We walk alongside families struggling with substance use disorder who are healing together at our Rising Strong program, and we move further upstream to support new parents in breaking cycles of abuse and neglect in our Childbirth and Parenting Assistance program. We act in hope for people experiencing homelessness at the House of Charity. While the last few years have brought new challenges to our community, Catholic Charities showed up each day, every day, 24 hours a day, 7 days a week, 365 days in 2021. We made a commitment a long time ago that, come what may, we will be here to promote life and dignity throughout the thirteen counties of Eastern Washington.

2021 was an exciting year at Catholic Charities. In January, we held our first vaccine clinic for patrons at the House of Charity. Last winter, we also had help from the National Guard to distribute food through our Brewster Food Bank to ensure food security in rural areas. In the spring, we were thrilled to announce Mother Teresa Haven, a 48-unit permanent supportive housing community for families. We welcomed supporters back for the annual Gala—this time in-person! We saw record heat last summer and opened up five cooling centers in our downtown Havens for those who needed respite from the dangerously high temperatures. We also hosted the grand opening of Schweitzer Haven, the newest permanent supportive housing community for individuals experiencing homelessness.

Last fall, we welcomed our first families to Gonzaga Family Haven. This community provides 73 forever homes to families who are experiencing homelessness. In partnership with Gonzaga University, Gonzaga Preparatory School, and St. Aloysius Parish, Gonzaga Family Haven provides wraparound support services to residents with long-term embedded programs and volunteer support from our partner organizations. This collaborative model is the first of its kind, with four Catholic organizations coming together to solve intergenerational poverty through education in our Diocese.

I am also thrilled to share that in 2021 we began talks of merging with Spokane Housing Ventures. The merger was complete in January 2022, and Catholic Housing Communities now provides safe, secure, and healthy housing for more than 4,500 people. This includes families, seniors, veterans, and individuals experiencing homelessness. However, with the goal of expanding services across the 2,500 units in these 63 properties, we have a lot of work to continue!

Despite a pandemic, this incredible and hopeful year was nothing short of a miracle. I want to thank every one of you for your prayers, volunteerism, and donations that have continued to support our work serving our vulnerable neighbors. We could not do our work without YOU and your amazing support.

God Bless You,

A handwritten signature in black ink, appearing to read "Rob McCann".

Rob McCann
President & CEO



Mission Statement:

Catholic Charities affirms the dignity of every person, partnering with parishes and the greater community to serve and advocate for those who are vulnerable, bringing stability and hope to people throughout Eastern Washington

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CAPA/PREPARES

(509) 455-4986

25 W. 5th Ave., Spokane, WA 99204

Catholic Charities Walla Walla

(509) 525-0572

408 W. Poplar St., Walla Walla, WA 99362

Christmas Bureau

(509) 358-4254

12 E. 5th Ave., Spokane, WA 99202

Community Behavioral Health Services

(509) 242-2308

1960 N. Holy Names Court L3, Spokane, WA 99224

Food For All

(509) 459-6163

925 N. A St., Apt 2, Spokane, WA 99201

Homeless Resources

(509) 325-5005

920 E. Wolverton Court, Spokane, WA 99207

House of Charity

(509) 624-7821

32 W. Pacific Ave., Spokane, WA 99201

Catholic Housing Communities

(509) 456-2279

607 S Government Way, Spokane, WA 99224

Integrated Case Management

(509) 340-9329

975 E. North Foothills Drive, Suite 4,
Spokane, WA 99207

Immigration Legal Services

(509) 455-4961

12 E. 5th Ave., Spokane, WA 99202

Parish Social Ministry

(509) 358-4273

12 E. 5th Ave., Spokane, WA 99202

Rising Strong

(509) 960-8632

PO Box 2253, Spokane, WA 99210

Senior Services

(509) 459-6172

1960 N. Holy Names Ct., Spokane, WA 99224

St. Anne's Children & Family Center

(509) 232-1111

25 W. 5th Ave., Spokane, WA 99204

St. Margaret's Shelter

(509) 624-9788

PO Box 2253, Spokane, WA 99210

CAPA/PREPARES provided **2,475** parents with emergency resources, essential needs, Circle of Security parenting groups, peer support groups, Family Companions and other ongoing support to Catholic Charities programs with families, helping them provide safe and nurturing homes.

With the help of hundreds of volunteers and dozens of community partners, the **Christmas Bureau** helped **6,836** families experience the joy of Christmas morning together.

Last year, **Catholic Charities Housing Communities** provided **2,407** children, families, seniors, and individuals a safe home to call their own. In January 2022, Catholic Charities Housing Communities merged with Spokane Housing Ventures, and as one organization we are now able to provide homes for **4,252** people in need throughout Eastern Washington.

The Loft responded to youth experiencing homelessness with shelter and guidance. It offered the space and support for **32** youth to repair relationships with their families and move forward with their lives.

Community Behavioral Health Services provided **6,226** counseling hours that empowered clients to heal from trauma and loss and maintain recovery from behavioral health conditions.

Food For All provided **\$67,880** in farmers market vouchers to vulnerable seniors, providing them with the opportunity to purchase fresh fruits and vegetables from local markets.

Integrated Case Management provided wraparound services, including case management, counseling, supportive employment, treatment and addiction referrals, rental assistance, and supportive housing to over **475** people in need, helping them to live successfully in community and achieve their goals.

The House of Charity Transitional Respite program provided a safe and healthy place for **183** individuals experiencing homelessness and recovering from an acute illness or injury.

Immigration Legal Services worked on **124** current cases to support clients with legal consultation, representation, and assistance so families could re-unify and newcomers could integrate into the community.

Parish Social Ministry provided emergency funds for groceries, gas, utilities, and rent for **2,311** people, ensuring people requesting help have the basic necessities of daily life.

Rising Strong reunified **26** children with their families, providing space for them to heal from trauma and develop stability as a family.

Senior Services helped **2,430** vulnerable seniors throughout Eastern Washington to remain in their own homes with dignity, safety, and a connection to their community.

St. Anne's Children & Family Center provided high-quality childcare and early learning experiences for **153** children. St. Anne's is a social enterprise that directs profits generated by rate-paying families to support CAPA/PREPARES programming for low-income families.

St. Margaret's Shelter transformed the lives of **388** men, women, and children by creating a positive and supportive short-term family living environment and a path towards housing and stability.



60,905
Total People Served



3,645
Total Volunteers



102,649
Total Volunteer Hours





Gonzaga Family Haven

Community is at the heart of Gonzaga Family Haven, where 73 families now have a safe home, security, and nurturing support to help them build a brighter future.

Located at Hamilton Street and North Foothills Drive in Spokane, Gonzaga Family Haven is the newest supportive housing community developed by Catholic Charities. As with other supportive housing communities, residents benefit from a wide range of on-site wraparound services aimed at breaking the cycle of intergenerational poverty and trauma. These include integrated case management, substance use disorder counseling, personal health and wellness classes, food preparation and nutrition classes, early childhood education programs, employment readiness coaching, and much more.

What makes Gonzaga Family Haven unique—and we believe, a replicable model that can spur community-driven change nationwide—is the deep level of involvement contributed by neighborhood partners Gonzaga University, Gonzaga Prep, and St. Aloysius Parish. Each organization provides countless hours of volunteer support and other resources as we all walk alongside residents to help them stabilize their lives and give them opportunities for a promising future.

Gonzaga Family Haven offers residents on-site amenities unlike those found in any other supportive housing community, including a splash pad, Spokane Public Library kiosk, Head Start and Early Childhood Education and Assistance Program (ECEAP) early learning classrooms, community garden, playground, dog park, adult learning computer lab, chapel and reflection space, and a gathering pavilion, as well as dedicated space for Gonzaga University and Gonzaga Prep staff and volunteers to provide services.

With project-based Section 8 vouchers from the Spokane Housing Authority, residents of Gonzaga Family Haven, who are coming from homelessness, pay as little as seven dollars per month in rent for a three-bedroom apartment, providing both a secure home and services to help them break the cycle of poverty.

Gonzaga Family Haven seeks to dismantle systemic racism in publicly funded housing and homelessness services by embedding local indigenous cultural values and practices in its function and form. CCEW engaged local Salish cultural leaders in conversation about design features for the project that will be culturally appropriate for local Native families and contracted with the Salish School of Spokane to translate all signage into the local indigenous Salish language.

Gonzaga Family Haven is Catholic Charities' 17th tax credit property in Eastern Washington. Tax credits encourage private and corporate investment in affordable housing developments by lowering future tax liability and providing other benefits. This means no donated dollars are spent building the property; rather, donations and grants go toward the on-site services.

Photos courtesy of Gonzaga University



Gonzaga Family Haven key partners at grand opening held on Wednesday, March 30, 2022



Salish School of Spokane children performing at Gonzaga Family Haven grand opening



Catholic Housing Services of Eastern Washington Merges with Spokane Housing Ventures

Stronger Together. That is the vision that inspired a collaborative merger between Catholic Housing Services of Eastern Washington, the housing arm of Catholic Charities Eastern Washington, and Spokane Housing Ventures, a Spokane-based nonprofit with 30 years' experience providing affordable housing options across the state.

In October 2020, Catholic Charities and Spokane Housing Ventures began evaluating a possible merger. A driving factor in the effort was the potential for cost savings that could ultimately be used to fund services needed by residents at all properties and offer necessary support systems for low-income housing residents.

While the two organizations have operated independently for decades, they share a common mission of supporting human dignity through high-quality, affordable housing.

Effective January 2022, the merger nearly doubled the number of affordable housing units that Catholic Charities operates, from 1,300 to more than 2,500. The additional properties extend Catholic Charities' reach into rural communities and expand supportive services to many more individuals and families in need.

Residents previously served by Spokane Housing Ventures will now benefit from access to Catholic Charities' wraparound services that include case management, substance use disorder counseling, mental health counseling, employment assistance, family services, early learning, medical transportation, senior support, food deliveries, and more.

The merger will benefit residents, expand staff capacity and expertise, increase development opportunities, create operating efficiencies, and most importantly, it will lead to a greater fulfillment of this shared mission than could be accomplished separately.



Residents of Gonzaga Family Haven

Upcoming Housing Projects



Bishop Skylstad Commons

Safe, secure housing is integral to the dignity and wellbeing of every person. Catholic Charities Eastern Washington provides that and so much more to those seeking a promising future.

Our permanent supportive housing properties integrate a wide range of programs and services into housing, creating places of healing and transformation for vulnerable families and individuals. Residents have access to case management, medical resources, substance use disorder counseling, health and wellness classes, adult education, employment readiness, and food preparation and nutrition courses. Children may take advantage of Head Start, Early Childhood Education and Assistance Program (ECEAP), and out-of-school programs. Many of these are available on-site to ensure residents can easily access them.

Supportive housing is a proven model that resolves homelessness and increases housing stability, as well as improves health and lowers public costs by reducing the use of publicly funded crisis services, including shelters, hospitals, psychiatric centers, jails, and prisons.

With over 60 housing communities already open, CCEW is working with funders, service providers, local parishes, and other community partners to bring the following projects to completion over the next three years:

Mother Teresa Haven

Construction began last fall on this 72-unit permanent supportive housing community located at the former campus of Spokane's Holy Names Convent. The site is adjacent to The Sisters Haven, another 72-unit Catholic Charities affordable housing community that opened in 2018. **Estimated completion: November 2022.**

Bishop Skylstad Commons

The first project of its kind in Pasco, Bishop Skylstad Commons combines affordable, permanent housing with on-site support services to address the needs of those experiencing chronic homelessness. A blessing and groundbreaking for the 59-unit complex took place in February 2022. **Estimated completion: Early 2023.**

Colville Family Haven

Catholic Charities and Rural Resources Community Action are partnering on this proposed 72-unit supportive housing community in Stevens County. Half of the units will be available to serve families who have experienced homelessness. **Estimated groundbreaking: 2023.**

St. Agnes Haven

This proposed 48-unit affordable housing community is designed to meet the unique needs of families and individuals living with disabilities, including amenities such as a playground, computer lab, and community building and gathering space. Residents will also have easy access to the Fish Lake Trail for healthy outdoor recreation. **Estimated groundbreaking: Early 2023.**

Salish Haven

Catholic Charities Eastern Washington and Salish School of Spokane share a vision for collaborative development of a community space for Salish and other Native American families in Spokane. This proposed 72-unit affordable housing community will include a state-of-the-art campus for the Salish School of Spokane. As a key component of this project, the school will be constructed on land that CCEW will transfer to the Salish School of Spokane, returning the land to its original Native stewards. Salish Haven will provide education, language, and cultural resources through Salish immersion schooling and space for cultural celebration and renewal. **Estimated groundbreaking: 2023/2024.**

Total Income: \$28,300,235*

Governmental Funds	\$11,179,190
Contributions and Community Support	\$8,040,138
Service Fees and Program Income	\$5,429,158
SBA Paycheck Protection Program Loan Forgiveness	\$3,159,300
Investment Income	\$492,449

Total Expenses: \$25,929,106*

Program Services	\$22,601,558
Management and General	\$2,098,135
Public Relations and Fundraising	\$1,229,413

* Financials above are considered unaudited until the issuance of the final audit report in the fall of 2022.

Catholic Charities Housing Properties

Housing Revenues: \$12,506,556*

Housing Expenses: \$10,451,721

**Additional revenue above expenses in Catholic Charities Housing came from developer fees and bonus awards that were received as a result of completing and opening affordable tax credit housing complexes. These dollars will be used for existing housing operations and the construction of future projects.*



Welcome Back, Volunteers!

We are thrilled to welcome back volunteers to Catholic Charities! Are you interested in getting involved?

Visit our website at www.cceasternwa.org/volunteer for more information on volunteer activities throughout Catholic Charities.

Pray for Us

Please keep us in your prayers as we serve over **60,000** people each year.

Volunteer

Join us and dedicate your precious time to our clients in need.

Donate

Please consider making a financial contribution to Catholic Charities. Visit www.cceasternwa.org/donate for options to contribute.

For more information about including Catholic Charities or the Catholic Charities Foundation in your will, please contact anmarie.byrd@cceasternwa.org.





Catholic Charities
EASTERN WASHINGTON

P.O. Box 2253
Spokane, WA 99210-2253

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